



CARE, HANDLING & GUARANTEE

Timber joinery *warranty.*

The **5-year exterior window guarantee** is valid provided the care, handling and finishing conditions on this page are met.



DOUBLE HUNG WINDOWS

Care & handling

- 01 Handle the window unit carefully and inspect for any damage or manufacturing faults.
- 02 All painting and oiling should be done professionally.
- 03 Seal all surfaces with the first priming or sealing coat using an oil-based primer, paying attention to the top and bottom edges.
- 04 When painting, a four-coat system should be used (primer, undercoat, and two top coats).
- 05 For clear finishing, a 3 or 4-coat system should be used. The lighter the colour, the better, as dark colours attract heat, leading to cracking and shrinkage, voiding the guarantee.
- 06 To seal the beading on a window or sash with glass, paint or stain at least 1mm onto the glass surface.

5-YEAR GUARANTEE

The exterior window guarantee is valid for **5 years**, provided the following conditions are met:

- 01 Coat all sides, including top and bottom, immediately according to paint manufacturer recommendations.
- 02 Use only oil-based paint.
- 03 Only use paint with a light reflective value over 40%. **No dark paint.**

RECOMMENDATION

Do not use water-based products.